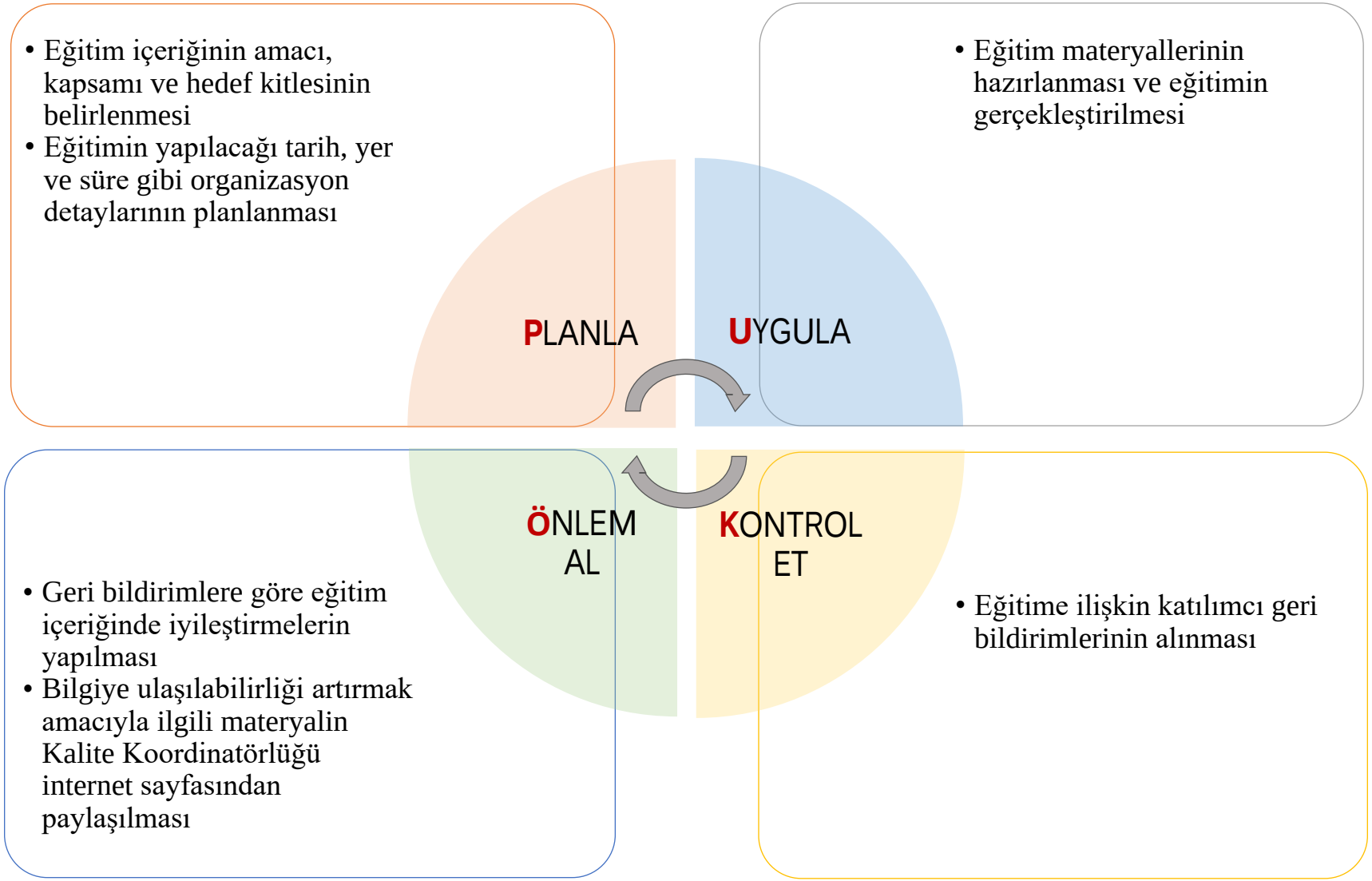KALİTE KOORDİNATÖRLÜĞÜ EĞİTİM İÇERİĞİ HAZIRAMA SÜRECİ PUKÖ DÖNGÜSÜ